
Primary Care Networks Update - January 2020

Report being considered by: Health and Wellbeing Board on 30 January 2020

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Item for: Information

1. Purpose of the Report

- 1.1 The Health and Wellbeing Board identified Primary Care Networks as one of its two priorities for 2019/20. This report provides an update to the Board on activity since the last update at the meeting in October 2019.

2. Recommendation(s)

- 2.1 The Health and Wellbeing Board are asked to note the report.

3. How the Health and Wellbeing Board can help

Will the recommendation require the matter to be referred to the Executive for final determination?	Yes: <input type="checkbox"/>	No: x <input type="checkbox"/>
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4. Introduction/Background

- 4.1 Primary Care Networks (PCNs) are groupings of GP practices and other services working together to plan and co-ordinate care within local neighbourhoods typically serving 30-50,000 patients. The NHS Long Term Plan and the subsequent five-year framework for GP contract reform set out arrangements and funding for all practices to become part of a PCN.
- 4.2 NHS England has significant ambitions for primary care networks, with the expectation that they will be a key vehicle for delivering many of the commitments in the long-term plan and providing a wider range of services to patients.
- 4.3 In Berkshire West, 'Designing our Neighbourhoods' is an approach to fostering the development of PCNs. It brings together various pieces of work to improve the health of neighbourhoods through taking a proactive approach to managing population health, supporting multi-disciplinary team working, risk stratification and planning personalised approaches to care. The Locality Integration Board has put Designing our Neighbourhoods at the centre of its work programme.

5. Supporting Information

(1) Progress so far

- 5.2 In October 2019, the Health and Wellbeing Board heard that PCNs were formally constituted in May 2019. Each PCN in West Berkshire was required to register with Berkshire West Clinical Commissioning Group and identify their network coverage, or area, to ensure that all of the population was covered. Each PCN is led by a Clinical Director and as of 1 July 2019, PCNs were able to begin recruiting to the additional roles.

- 5.3 In November 2019 the PCN Clinical Directors joined the West Berkshire Locality Integration Board (LIB), a sub-group of the Health and Wellbeing Board. As a result, the LIB has held two workshops to refocus its purpose so that it can better support the maturation of PCNs.
- 5.4 Taking on board its changing role and membership, the LIB has set a new vision and is developing its work programme to include:
- risk stratification,
 - improving access to information,
 - multi-disciplinary team training and
 - personalised care planning.
- 5.5 Underpinning some of the work of PCNs is Population Health Management, an approach which aggregates patient data so that the networks can implement better risk stratification processes to support care planning for patients. Initially the focus will be to identify patients whose health and wellbeing outcomes are at high risk of worsening in order to prevent hospital admissions, improve quality of care for patients and reduce pressure on GPs. Data packs for each of West Berkshire's PCNs have been developed and reviewed by the LIB and the PCN boards.
- 5.6 This approach to Population Health Management already informed new ways of working to improve patient experience and outcomes. Dr Jimmy Lennox (GP at Chapel Row Surgery) and Sara Meakin (Nurse Practitioner at Thatcham Health Centre) have been leading a project focussed on patients aged over 65 who had been admitted to hospital twice or more in the preceding year. Health coaching approaches have been used to improve patient activation, the motivation a patient has to self-care. An update on the progress of the project will be received by the LIB in February 2020 and a full evaluation is anticipated. Early indications from patients' experiences suggest that there is a positive impact on patients' health and wellbeing.

(2) Next Steps

- 5.7 The Network Contract Direct Enhanced Service Draft Outline Service Specifications was published on 23 December 2019. This outlined the requirements on PCNs as part of the new contract and a consultation closed on 15 January 2020. Nationally there has been significant concern expressed by GPs regarding the expectations set out in the document and whether it is achievable within the additional funding offered. The final specification is expected to be published in April 2020.
- 5.8 On 16 January 2020 a workshop was held by Berkshire West CCG with Clinical Directors of PCNs across the whole of Berkshire West. The workshop focussed on the ways in which Berkshire Healthcare Foundation Trust could support PCNs to deliver the service specifications, recognising that effective joint working with community and mental health providers will be fundamental to the success of PCNs.
- 5.9 In the meantime, work continues to support the newly appointed social prescribing link workers to settle into their new roles. These new roles are pivotal to supporting personalised care approaches and reducing the number of GP appointments used

by patients with social rather than medical issues. It is the ambition to work towards an integrated community wellbeing model in West Berkshire, being championed by Matt Pearce, to ensure that the new roles complement rather than duplicate the existing Village Agents service and other key sources of support in West Berkshire's strong voluntary sector.

6. Options for Consideration

6.1 n/a

7. Conclusion(s)

7.1 By making Primary Care Networks one of its priorities for 2019/20 the Health and Wellbeing Board has recognised their potential impact on health outcomes and inequalities. Since PCNs formed in May 2019, PCNs have been working hard to recruit to the additional roles, such as social prescribers, put in place the appropriate governance and test the new approaches through pilots. The LIB has evolved to encompass these new approaches which demand integrated neighbourhood working to be successful.

Health and Wellbeing Priorities 2018/19 Supported:

- x Support mental health and wellbeing for adults
- x Improve access to employment for vulnerable people

Health and Wellbeing Strategic Aims Supported:

The proposals will help achieve the following Health and Wellbeing Strategy aim(s):

- x Give every child the best start in life
- x Support mental health and wellbeing throughout life
- x Reduce premature mortality by helping people lead healthier lives
- x Build a thriving and sustainable environment in which communities can flourish
- x Help older people maintain a healthy, independent life for as long as possible

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Appendix A

Data Protection Impact Assessment – Stage One

The General Data Protection Regulations require a Data Protection Impact Assessment (DPIA) for certain projects that have a significant impact on the rights of data subjects.

Should you require additional guidance in completing this assessment, please refer to the Information Management Officer via dp@westberks.gov.uk

Directorate:	
Service:	
Team:	
Lead Officer:	
Title of Project/System:	
Date of Assessment:	

Do you need to do a Data Protection Impact Assessment (DPIA)?

	Yes	No
<p>Will you be processing SENSITIVE or “special category” personal data?</p> <p>Note – sensitive personal data is described as “data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, and the processing of genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health or data concerning a natural person’s sex life or sexual orientation”</p>	<input type="checkbox"/>	<input type="checkbox"/>
<p>Will you be processing data on a large scale?</p> <p>Note – Large scale might apply to the number of individuals affected OR the volume of data you are processing OR both</p>	<input type="checkbox"/>	<input type="checkbox"/>
<p>Will your project or system have a “social media” dimension?</p> <p>Note – will it have an interactive element which allows users to communicate directly with one another?</p>	<input type="checkbox"/>	<input type="checkbox"/>
<p>Will any decisions be automated?</p> <p>Note – does your system or process involve circumstances where an individual’s input is “scored” or assessed without intervention/review/checking by a human being? Will there be any “profiling” of data subjects?</p>	<input type="checkbox"/>	<input type="checkbox"/>
<p>Will your project/system involve CCTV or monitoring of an area accessible to the public?</p>	<input type="checkbox"/>	<input type="checkbox"/>
<p>Will you be using the data you collect to match or cross-reference against another existing set of data?</p>	<input type="checkbox"/>	<input type="checkbox"/>
<p>Will you be using any novel, or technologically advanced systems or processes?</p> <p>Note – this could include biometrics, “internet of things” connectivity or anything that is currently not widely utilised</p>	<input type="checkbox"/>	<input type="checkbox"/>

If you answer “Yes” to any of the above, you will probably need to complete [Data Protection Impact Assessment - Stage Two](#). If you are unsure, please consult with the Information Management Officer before proceeding.